

ALAMEDA COUNTY WORKFORCE INVESTMENT BOARD (WIB)

MEETING NOTICE

Thursday, September 9, 2004
9:00 A.M. – 12:00 Noon
Eden Area Multi-Service Center
24100 Amador Street, 2nd Floor
California Poppy Rooms A & B (#225 & 226)
Hayward, CA

AGENDA

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I. PROCEDURAL ITEMS	
A. Call to Order and Roll Call	
B. Minutes of May 13, 2004 – ACTION	a
C. WIB Chair Report	
D. Committee Chairs' Reports	
E. Director Report	
II. PUBLIC FORUM	
III. RECOGNITION AWARDS	
IV. PRESENTATIONS	
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B. Jeff Kasper, The Service Quality Department – One-Stop Customer Service Survey Results	2
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C. Financial Indicators Reports for Adult, Dislocated Workers and Youth Programs

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If you have questions on the agenda items or need additional information, please call Dorothy Chen, Director, at 510-259-3844 or send E-Mail to dchen@acgov.org

Members of the public who wish to address the WIB may do so during the PUBLIC FORUM or at the time an Agenda item is discussed. Sign-up cards are available at the rostrum. If you require specific accommodation due to a disability, please call Flo Fox, WIB Secretary, at 510-259-3842 at least 72 hours in advance.