

# ALAMEDA COUNTY WORKFORCE INVESTMENT BOARD (WIB)

---

## MEETING NOTICE

**Friday, September 14, 2007\***  
**9:00 A.M. – 12:00 Noon**  
**Eden Area Multi-Service Center**  
**24100 Amador Street, 2<sup>nd</sup> Floor**  
**California Poppy Rooms A & B (#225 & 226)**  
**Hayward, CA**

---

## AGENDA

|  | PAGE |
|--|------|
| <b>I. PROCEDURAL ITEMS</b>   |      |
| A. Call to Order and Roll Call   |      |
| B. Minutes of May 10, 2007 – ACTION  | 1    |
| C. WIB Chair Report  |      |
| • Awards Recognition of WIB Members  |      |
| • Public Recognition – Universal Services Customer Satisfaction Award Winner   |      |
| D. Committee Chairs' Reports   |      |
| E. Director's Report   |      |
| <b>II. PRESENTATION – “Ohlone College, College of the Future – 1<sup>st</sup> Green College in the Nation” - Leta Stagnaro, Associate Vice President</b> |      |
| <b>III. PUBLIC FORUM</b>   |      |
| <b>IV. CONSENT ITEMS</b>   |      |
| A. Business Services Performance Indicators for PY 2007/2008   | 6    |
| B. Addition of the Small Business Development Center to the Alameda County Workforce Investment Board Memorandum of Understanding                        | 10   |
| <b>V. ACTION ITEMS – PUBLIC HEARING</b>  |      |
| A. WIA Title I Formula Funds – High Risk Youth Strategy (Service Cycle 2008-2011)  | 14   |
| B. Conditional Funding for Pivotal Point Youth Services, Inc.  | 39   |
| C. Guidelines for the North Cities One-Stop Career Center Request For Proposal   | 41   |
| D. Guidelines for the Eden Area One-Stop Career Center Request For Proposal  | 43   |
| <b>VI. REPORTS</b>   |      |
| A. <u>Adult and Dislocated Worker Reports</u>  |      |
| A.1. Overview of Reports   | 46   |
| A.2. 4th Qtr PY 2006-07 Local Area Performance Report  | 53   |
| A.3. Core Self-Directed Services Report  | 62   |
| A.4. Core Self-Directed Services Report – Self-Declared Unemployed Customers   | 64   |
| A.5. Contract Performance Indicator Report   | 66   |

**\*Note the change in meeting date**

|   |    |
|---|----|
| B. <u>Youth Reports</u>   |    |
| B.1 4th Qtr PY 2006-07 Youth Local Area Performance Report          | 70 |
| B.2. Contract Performance Indicator Report                          | 78 |
| C. <u>Financial Indicator Reports</u>                               | 82 |
| D. <u>Business/Employer Services Reports</u>                        |    |
| 1. Employer Services by the One-Stop Career Centers                 | 86 |
| a. One-Stop Business Service Goals                                  | 89 |
| b. Chart of Businesses Served – Repeat Business                     | 90 |
| c. New Businesses Served by Business Service Provider               | 91 |
| d. Comparison of Employer Services to Labor Market Data by Industry | 92 |
| e. Substantial Services Provided to Businesses                      | 93 |
| 2. Business Services by the ACWIB Business Services Unit            | 94 |
| a. Performance Indicators for PY 2006-07                            | 95 |
| E. <u>Rapid Response Report</u>                                     | 97 |

## VII. INFORMATION ITEMS

|   |     |
|---|-----|
| A. Local Workforce Investment Area Plan PY 07-08 Draft Modification | 109 |
| B. 2007 Universal Services Customer Satisfaction Survey Results     | 110 |
| C. Media Coverage   | 136 |
| D. Alameda County Workforce Investment Board 2007 Meeting Calendar  | 149 |
| E. WIB Roster, Attendance and Committees                            | 150 |
| F. WIB Youth Policy Council Roster and Attendance                   | 155 |
| G. WIB Service Provider List  | 158 |
| H. WIB Staff  | 160 |

## VIII. ANNOUNCEMENTS

**If you have questions on the agenda items or need additional information, please call Dorothy Chen, Director, at 510-259-3844 or send E-Mail to [dchen@acgov.org](mailto:dchen@acgov.org)**

Members of the public who wish to address the WIB may do so during the PUBLIC FORUM or at the time an Agenda item is discussed. Sign-up cards are available at the rostrum. If you require specific accommodation due to a disability, please call Flo Fox, WIB Secretary, at 510-259-3842 at least 72 hours in advance.

**NEXT WIB MEETING IS THURSDAY, DECEMBER 13, 2007**